



Applications by Design, Inc.

Access Control Solutions by Access Control Professionals

ABDi Call Authorization (Voicemail):

One of the most important decisions facing the community when introducing a new access control system is whether or not to purchase a modern voicemail system that allows the residents to call into the system itself, and preauthorize guests or contractors. Over the years a Security Guard's responsibility evolved into being a voicemail administrator. This mundane responsibility took away their concentration and focus, from the job at hand—the efficient and timely review of non-resident credentials and their need to enter the community. **ABDi's** Call Authorization Module reduces the amount of interaction between gatehouse personnel and residents. Residents interact with the System itself, bypassing any need to communicate with security personnel. Call Authorization puts the responsibility of pre-authorizing guests with the residents, leaving already busy gatehouse personnel to concentrate on the more important issue—ensuring the safety and well-being of the community they protect.

Access control, **ABDi-Style**, is a Call Authorization Module that receives thousands of voicemails daily, at one of the largest gated communities in the United States. Thousands of voicemail guest pre-authorizations—a task that would normally require multiple security personnel dedicated to transcribing the voicemail systems of the past.

ABDi's Call Authorization Module can interact with 1 dedicated telephone line or 256 telephone lines (or anywhere in between). Residents desiring to pre-authorize incoming guests can call in their lists at any time—day or night. Even offsite residents can call in and pre-authorize service or contract personnel. And rest assured, the **ABDi** Call Authorization System is more than intuitive. The system itself walks the resident plainly and simply through the process of pre-authorizing their guests.

It is no coincidence that **ABDi** is one of the largest and fastest growing independent access control companies in the United States. Our commitment to excellence and total quality, make our security access systems, and service, the best in the market, second to none!

*Experience, Proper Attitude, Professionalism = **ABDi***

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